

9/7/24

GRIEVANCE REDRESSAL FORUM

TPWODL, BURLA

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College,

Burla-768017, Ph No.0663-2950601

Email:-Wesco_grf@Yahoo.in

GRIEVANCE REDRESSAL FORUM

Received

15
ESO Laban
SDO
22/7/24

Complaint No-

No.....

Dt.....

TPWODL, Burla

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Santosh ne meher

Consumer No- 4125-2802-0109

At/PO- Laikeng

mob No - 9988109075

Dist- Shersingude

Pin - 768215

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

ଶତ୍ରୁ 31/03/2024 ରୁ SDO ସିନ ବକି ଏବଂ ସିନ କି ଦେଖିବାକୁ

କାହା କଲେକ୍ଟର କିଲିଟେସନ ପ୍ରତି 1 ଶହ ଟଙ୍କା ପ୍ରତି 10000

ଟଙ୍କା 31/03/2024 ରୁ 25000 ଟଙ୍କା କଲେକ୍ଟର ପ୍ରତି 1 ଶହ ଟଙ୍କା SDO ସିନ

କାହା କଲେକ୍ଟର ପ୍ରତି 1 ଶହ ଟଙ୍କା ପ୍ରତି 1 ଶହ ଟଙ୍କା କଲେକ୍ଟର ପ୍ରତି 1 ଶହ ଟଙ୍କା

4) Relief sought for.

ନାହିଁ

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-

Date:-

Santosh ne meher
signature of the Applicant



Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,

Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2219 (4)

Date: 30/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/917/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Santosh Kumar Meher At/Po-Laikera, Dist- Jharsuguda-768215		4135-2803-0109	9938109075
3	Respondent/s	SDO(Electrical)-II, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	20.12.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	20.12.2024			
9	Date of Order	30/12/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



Appeared

For the Complainant- Santosh Kumar Meher

For the Respondent - SDO(Elect.)-II, Jharsuguda, TPWODL.

GRF Case No- BRL/917/2024

(1) Santosh Kumar Meher
At/Po-Laikera,
Dist- Jharsuguda-768215
Consumer No.- 4135-2803-0109

COMPLAINANT

VRS

(1) SDO(Elect.)-II, Jharsuguda, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) Santosh Kumar Meher, At/Po-Laikera, Dist- Jharsuguda-768215.

(2) Sub-Divisional Officer (Elect.)-II, Jharsuguda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".